

**Conference Call: “Family Councils: Focus on Rights and Advocacy”
Thursday, July 31, 2008 – 3pm and 7pm(ET)**

CALL REGISTRANTS RECEIVED THE DIAL-IN INFORMATION FOR THE CALLS VIA EMAIL OR POSTAL MAIL. IF YOU REGISTERED FOR A CALL BUT DID NOT RECEIVE THIS INFORMATION, PLEASE CALL NCCNHR: 202.332.2275.

CONFERENCE CALL AGENDA

1. Welcome, Background, Conference Call Overview and Introductions: Jessica Brill, NCCNHR Project Coordinator
2. The Rights of Family Councils: Robyn Grant, Long Term Care Policy Director at United Senior Action, IN; Consultant, the National Long Term Care Ombudsman Resource Center (NORC).
3. Participant Question and Answers – *cued by the telephone operator*
4. Family Council Panel Presentation
 - Donna Smith, Member, Family Council, Presbyterian Homes, Evanston, IL
 - Susan Bardes, Chairman, Family Council, Wellington Manor Rehabilitation and Nursing Facility, Indianapolis, IN
 - Bob Bronaugh, Co-President, Manor Care Chevy Chase Family Council, MD
5. Participant Question and Answers – *cued by the telephone operator*
6. Wrap-up and Project Announcements

Family Councils for Quality Long Term Care: *Support, Strengthen and Empower*

NCCNHR is thankful to the **Frances Lane Memorial Family Council Fund of the Edward H. Lane Foundation**, whose funding allows NCCNHR to support and network independent family councils across the country. In addition to conference calls, councils have access to a webpage, listserv and mailings with information and resources related to family council advocacy.

View all information & resources related to this project: www.nccnhr.org.

NCCNHR (formerly the National Citizens' Coalition for Nursing Home Reform) is a nonprofit membership organization founded in 1975 by Elma L. Holder to protect the rights, safety, and dignity of America's long-term care residents.