

**NATIONAL FAMILY COUNCIL CALL:  
GROWING AND MAINTAINING A STRONG, STABLE, INDEPENDENT FAMILY COUNCIL  
THURSDAY, NOVEMBER 13, 2008: 3PM ET AND 7PM ET**

**CALL REGISTRANTS RECEIVED THE DIAL-IN INFORMATION FOR THE CALLS VIA EMAIL OR POSTAL MAIL. IF YOU REGISTERED FOR A CALL BUT HAVE NOT RECEIVED THIS INFORMATION, PLEASE CALL NCCNHR: 202.332.2275.**

### **CONFERENCE CALL AGENDA**

1. Welcome, Background, Conference Call Overview and Introductions: Jessica Brill, NCCNHR Project Coordinator
2. Participant Question and Answers – *cued by the telephone operator*
3. Family Council Panel Presentation
  - Kirk Larson, Chairman, Minnesota Veterans Home Family Council, Minneapolis, MN
  - Jean Murphy, FRIA: The Voice & Resource for Eldercare with Dignity, New York, NY
4. Participant Question and Answers – *cued by the telephone operator*
5. Wrap-up and Project Announcements

### **Family Councils for Quality Long Term Care: *Support, Strengthen and Empower***

NCCNHR is thankful to the **Frances Lane Memorial Family Council Fund of the Edward H. Lane Foundation**, whose funding allows NCCNHR to support and network independent family councils across the country. In addition to conference calls, councils have access to a webpage, listserv and mailings with information and resources related to family council advocacy.

**View all information & resources related to this project: [www.nccnhr.org](http://www.nccnhr.org).**

*NCCNHR (formerly the National Citizens' Coalition for Nursing Home Reform) is a nonprofit membership organization founded in 1975 by Elma L. Holder to protect the rights, safety, and dignity of America's long-term care residents.*