

Additional Resources for Information About Family Councils

Organizations:

California Advocates for Nursing Home Reform (CANHR)

650 Harrison Street, 2nd Floor
San Francisco, CA 94107
Phone: 415.974.5171 or 1.800.474.1116 (consumers only)
Website: www.canhr.org

Friends and Relatives of Institutionalized Aged (FRIA)

18 John Street, Suite 905
New York, NY 10038
Phone: 212.732.5667 or Helpline: 212.732.4455 (Monday through Friday, 10am - 5pm)
Email: FRIA@fria.org
Website: <http://fria.org>

Texas Advocates for Nursing Home Residents (TANHR)

P.O. Box 68
DeSoto, TX 75123-0068
Phone: 1.888.TANHR4U (1.888.826.4748) or 972.572.6330 (in the Dallas area)
Email: tanhr@tanhr.org
Website: www.tanhr.org

Printed Materials

Creating a Family Council: A Group for Success – A North Carolina Guide for Families and Friends Creating a Family Council in a Long Term Care Facility

Friends of Residents in Long Term Care
883-C Washington St. Raleigh, NC 27605
Phone: 919.782.1530
Email: friends@forlhc.org
Website: <http://www.forlhc.org>

Family Council Manual and Toolkit: A Guide to Creating and Sustaining Effective Family Councils

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18 John Street, Suite 905
New York, NY 10038
Phone: 212.732.5667
Email: FRIA@fria.org
Website: <http://fria.org>

Family Councils That Work

Centralina Area Agency on Aging Ombudsman Program
PO Box 35008
Charlotte, NC 28235
Phone: 704.372.2416
Website: www.centralina.org

Family Council Tips and Tools

NCCNHR: The National Consumer Voice for Quality Long-Term Care
1828 L Street, NW, Suite 801
Washington, DC 20036
Phone: 202.332.2275
Email: nccnhr@nccnhr.org
Website: www.nccnhr.org
Available online: www.nursinghomeaction.com/public/50_152_496.cfm

Family Guide to Effective Family Councils

Prepared by Robyn Grant for The Legal Assistance Foundation of
Metropolitan Chicago and the Evanston Commission on Aging
Phone: 202.332.2275
Download online: <http://www.ltombudsman.org/uploads/FamilyCouncils.pdf>
Additional copies:
Kathy Swanson
c/o Legal Assistance Foundation of Metropolitan Chicago
111 W. Jackson Boulevard
3rd floor
Chicago, IL 60604

A Guide to Starting and Maintaining Your Family Council

Ontario Family Councils Program, Ontario, Canada
Phone: 416.487.4355
Email: fcresource@selfhelp.on.ca
Website: <http://www.familycouncilmembers.net/>
Download online: <http://familycouncilmembers.net/manual.html>

The How-To Why-To Guide to Smart, Strong Family Councils in Nursing Homes

Illinois Citizens for Better Care (ICBC)
220 South State Street
Suite 1928
Chicago, Illinois 60604
Phone: 312.730.8370 or 312.663.5120
Email: icbc@core.com
Website: www.illinoiscares.org/
Download online: <http://www.illinoiscares.org/pdfs/FCguide.pdf>

Long Term Care Ombudsman Guide to Developing and Supporting Family Councils

Prepared by Robyn Grant for The Legal Assistance Foundation of Metropolitan Chicago

Phone: 202.332.2275

Download online: <http://www.ltcombudsman.org/uploads/OmbandFamCouncils.pdf>

Additional copies:

Kathy Swanson

c/o Legal Assistance Foundation of Metropolitan Chicago

111 W. Jackson Boulevard

3rd floor

Chicago, IL 60604

Nursing Home Family Council Manual

Texas Advocates for Nursing Home Residents (TANHR)

P.O. Box 68

DeSoto, TX 75123-0068

Phone: 1.888.TANHR4U (1.888.826.4748) or 972.572.6330 (in the Dallas area)

Email: tanhr@tanhr.org

Website: www.tanhr.org

Nursing Homes: Getting Good Care There (2nd Ed.)

By Sarah Greene Burger, Virginia Fraser, Sara Hunt, and Barbara Frank

NCCNHR: The National Consumer Voice for Quality Long- Term Care

1828 L St., NW, Suite 801

Washington, DC 20036

Phone: 202.332.2275

Email: nccnhr@nccnhr.org

Website: www.nccnhr.org

Training Manual for Nursing Homes: Getting Good Care There

Developed by Sara S. Hunt

National Long-Term Care Ombudsman Resource Center

NCCNHR: The National Consumer Voice for Quality Long- Term Care

1828 L St., NW, Suite 801

Washington, DC 20036

Phone: 202.332.2275

Email: ombudcenter@nccnhr.org

Website: www.ltcombudsman.org

Organizing Family Councils in Long Term Care Facilities

California Advocates for Nursing Home Reform

650 Harrison Street, 2nd Floor

San Francisco, CA 94107

Phone: 415.974.5171 or 1.800.474.1116 (consumers only)

Website: www.canhr.org

Download online: <http://www.canhr.org/pdfs/FCBook.pdf>

The Resource to Effective Nursing Home Councils

ElderCare Rights Alliance

2626 East 82nd Street

Suite 230

Bloomington MN 55425

Phone: 800.893.4055 or 952.854.7304

Website: www.eldercarerights.org