



Frequently Asked Questions – And Answers About the Consumer Voice National Conference & Annual Meeting

When is the Consumer Voice 2010 Annual Meeting & Conference?

The Consumer Voice Annual Meeting & Conference begins Tuesday, October 19th with intensive workshops starting at 12:30p.m. and concludes Friday, October 22nd with an awards breakfast and a closing plenary. Pre-conference meetings are scheduled for Monday, October 18th.

How do I register for the conference?

To register, you have these options:

- Visit <http://www.theconsumervoice.org/events/annual-meeting/2010> and click on “Register Now” button to register online using a check, money order or credit card. You can also become a member of the Consumer Voice or renew your membership on this page.
- You can also download a printable version of the registration form from the 2010 Annual Meeting & Conference webpage (<http://www.theconsumervoice.org/events/annual-meeting/2010>). Hard copy registrations can be paid for via check, credit card, purchase order, invoice or money order.

What does the registration fee include?

The registration fee includes admission to all plenary and concurrent sessions beginning on Tuesday, October 19th with the opening session and ending Friday, October 22nd with the closing plenary. The registration fee includes the Consumer Voice reception, conference materials, group meals, participation in the social event and refreshment breaks.

What meals are included in the conference registration fee?

The following meals are included:

- Tuesday, October 19 – Light-Reception Fare and Non-Alcoholic Beverages
- Wednesday, October 20 – Breakfast and Lunch (There will be an evening social event with light fare served.)
- Thursday, October 21 – Breakfast and Lunch
- Friday, October 22 – Breakfast

Are there any additional fees?

You may incur additional fees for the following:

- \$60.00 – Intensive Workshops
- \$10.00 – Donation to the Consumer Voice Scholarship Fund
- \$25.00 – Conference T-Shirt

What is the total cost to attend the conference?

To calculate the cost of the conference, guest should consider the following expenses:

- AirFare
- Ground Transportation
- Hotel Lodging: \$129.00 nightly + 14.5% tax, unless you can show that your organization is tax exempt in Florida. Please note that a 501(c)(3) letter will not work.
- Conference Registration Fee
- Membership Fee
- Food Per Diem

How can I cut expenses to attend the conference?

There are various ways to fund your attendance to the Consumer Voice Annual Meeting & Conference.

To learn more about this or about receiving a group discount, contact [Sarah Wells](#). In addition, Consumer Voice has developed several cost-saving measures for your attendance at the meeting, including:

- Registration fees have not increased from 2009
- Low room rates of \$129/night with no resort fees
- Free Parking
- Free shuttle to theme parks

When can I register for preconference intensives?

If you have already registered for the conference and paid in full, Consumer Voice will contact you to sign up for the session of your choice.

How can I book my hotel room?

This year's conference will be held at the [Caribe Royale](#) All-Suite Hotel in Orlando, Florida. Please note a change in the hotel booking process for 2010 - participants need to directly book their rooms in Consumer Voice's room block (rather than Consumer Voice booking your room for you). Rooms are available by calling the hotel at: 1-800-823-8300. Please refer to the "Consumer Voice" room block to book your room - a credit card hold or deposit is required at booking. Hotel rooms must be booked by September 1st to receive the discounted rate.

Room reservations can also be made [online](#), using the following ID and password:

Group ID: 7246

Password: 37007287

What are my options for transportation to and from the hotel?

Unfortunately, there are no shuttles from the airport to the hotel. The following transportation options are available.

- Cab Service - there is a taxi stand right outside the airport at Ground Transportation. The cab ride is 20-25 minutes and will cost approximately \$50.
- Van/Bus/Shuttle Rental - Mears Transportation - if you are traveling in a group, you can contact Mears and get a group van/shuttle rate. Contact Mears at 407-423-5566.

Where can I find more information about things to do in Orlando?

To find information about activities in Orlando, please visit these resources:

- 210 things to do in Orlando in 2010: <http://www.orlandoinfo.com/articles/things-to-do-in-orlando.cfm>
- Orlando Visitors Bureau: <http://www.orlandoinfo.com/>
- Orlando Attractions: <http://attractions.uptake.com/florida/orlando/131863838.html>